

## **Terms of use**

The purpose of this document is to set out the terms and conditions governing the use of Autocost.gr website and its website (hereinafter referred to as the "website"), the ownership and operation of the company under the distinctive title Autocost, VAT number 800435206, and GCR Number 122436157000. The use of this site requires the full and complete acceptance of the terms and conditions that apply to all of its content. The Website is an insurance company's two-way communication system and platform, which has secured a contractual right to use the program and the website, with its affiliates and designated by the company, persons / users (primarily experts) in the exercise of their professional activity. In any case, these terms are considered generic. If the general conditions are contrary to the more specific terms of use of the plan that have been agreed in writing with the insurance company as the controller (in particular as to the retention time of the processing of personal data, the purpose of the processing, the rights of the user, and how they are exercised, the technical and organizational security measures, and Autocost's responsibility), the latter (special terms and conditions) take precedence over the general terms of use posted on this site

## **Providing information and information in general**

The ability to visit, use the Website, exchange, receive and utilize data is provided by Autocost, providing to each user a username and a password, to users designated by the insurance company, after final acceptance of the designated user, as well as a super-password (username and password) assigned to the insurance company itself. The data, information and other elements made available to users through the Website are collected, derived, classified, registered and evaluated solely by experts and are not views or express views of Autocost as Autocost does not evaluate, adopt, accept or approve of such data and information. It is the sole responsibility of the user to collect, use, evaluate, verify the legitimacy and feasibility and exploit the data and information provided. Any business or other decisions made on the basis of such information are the sole responsibility of the user and Autocost is not obliged to cover or remedy any damage or

dispute arising from the use of the information provided through the Website.

### **Intellectual property rights - Trademarks**

The content of the Website (programs, information material of all forms, software, graphics, trademarks, brands, logos, etc.) is the property of Autocost or its respective proprietor, which is protected by the provisions of Greek and Community law. It is prohibited to modify, publish, transmit, reproduce, distribute, display, link, download or otherwise exploit, in whole or in part, the content of the Website in any way or medium for commercial or other purposes, without the prior written permission of Autocost or the individual holder. Users retain the intellectual property rights over the contents of the documents as well as any form of personal assessments and data that they collect, modify, register, create and post on the Website. It is noted that the Website reserves the right of the user to save or delete any document created and uploaded, and especially the document containing specific scientific or empirical knowledge, opinions and evaluations. The User explicitly consents, upon accessing the Website, to accepting the Terms of Use and agreeing to operate the Website as a repository for his/her own or the insurance company with which he/she cooperates and is entitled and provided access. Users already agree that the information and data they enter is stored in a database.

### **User Behavior**

Users of the Website must comply with the rules and regulations of Greek, Community and International Law and the relevant laws governing telecommunications, personal data, and refrain from any unlawful and abusive behavior in its use and , whether illegal or unintended, and the adoption of unfair competition practices and other unlawful practices. The user of the site is liable for any damage caused to the Autocost website, as a result of misuse or improper use of the website and the services offered through it. If Autocost is involved in any litigation or is required to pay any kind of damages due to the breach of the User's obligations under these Terms, the User shall be liable to compensate Autocost for that reason. Where required to access and use the Website, the username and password entered by Autocost, each user is solely responsible for ensuring the confidentiality

of his/her password and is solely responsible for risk of damage, of his own or of Autocost, from accessing or transmitting to any third party in any way his codes.

### **Modification of terms of use**

Autocost reserves the right to modify these Terms of Use and the content of the Website at any time, without prior notice to users, without notice to them, and users must at all times check for any changes and if they continue to use it, the Website will be presumed to have accepted the modifications.

### **PERSONAL DATA PROTECTION POLICY**

The protection of the personal data of users of our site is of particular importance to us. This policy covers the conditions for the collection, storage and use of the personal data of registered users of the Website by Autocost in accordance with the provisions of the General Regulation on the Protection of Personal Data (EU 679/2016) by which Autocost is harmonized.

The purpose of using the Website is:

- ◆ The ability to communicate between the insurance company, which has secured the license to use the program and the Website, with its affiliated persons (indicative experts) and other affiliates designated by it for the purpose of dispatch and receiving orders and all relevant documents in the case of insurance risks, in the context of the work contract concluded between them for the execution of the literacy.
- ◆ The ability to import, store, process data through our platform from other users [individual experts] who have the relevant rights, for their professional needs.

### **Purpose of processing**

Autocost, performing the process of the personal data of registered users designated by the insurance company's controller, processes their personal data only for the purposes of communication between them and the execution of the order and in accordance with the purpose specified by the insurance company's controller. Autocost

does not use the personal data for any other reason of registered users for either commercial or promotional purposes, nor is it entitled to use it for any other purpose for its own benefit in the future.

### **Type of personal data**

The type of personal information we collect, hold and use relates to your business relationship with the insurance company (receiving and transmitting expert orders) and includes but is not limited to identifying information (such as name, surname, business address), contact information (such as mobile phone number, work landline, fax, email), financial information (such as VAT, DUI) and other personal information you provide upon entry, with special security codes.

### **Third Party Personal Data**

Legal users are solely responsible for the correctness, completeness and appropriateness of the collection of third-party personal data that they enter for processing on the Autocost platform, and must obtain the consent of third parties when and as required in accordance with applicable laws and the General Rules of Protection of Persons Data.

### **Recipients of Data**

The recipient of the personal data is solely the affiliated insurance companies and who are bound as processors by the provisions of the General Protection Regulation to legally manage the personal data. Your personal information, such as name, surname and mobile phone, may be contained in informational SMS sent to a third party beneficiary of insurance, or to an insured or recipient of insurance, or damage repairer to whom the insurance company mandates, as per the assignment of the order and on behalf of the insurance company, an action which is accepted by accepting the terms of use and use of the website.

### **Security of your personal data**

Autocost is committed to ensuring that your personal information is protected. Autocost takes appropriate organizational and technical measures for the security and protection of personal data from any form of accidental or unauthorized processing. The processing of your

personal data is possible and is permitted solely for the above purposes. Autocost is committed to regularly checking and upgrading the security level of users' personal data. The program and website may not be accessed or used by the general public or by anonymous or unknown users. A user may only become designated by a legally operating insurance company and has secured the license to use the site, to serve the professional activity of both, provided the designee accepts it as an affiliate. Users use a strict password (username and password) to access the site. We encourage users of the site to change their access codes regularly for security reasons through the settings menu and to use low predictability codes. The storage of personal data and all the data, documents and data that users enter into the program and on the website is stored within the E.U. to ensure the same level of protection under the current legal framework, namely the General Data Protection Regulation and on a second server as backups.

### **Technical details**

The Autocost site operates, almost in its entirety, through SSL and HTTPS protocols, which are the domain security standards. The Autocost website uses only those cookies necessary for the platform to function properly and efficiently. They do not damage the user's computer system, do not affect its functionality and do not endanger its personal data.

### **Time of Retention of Your Personal Data**

The retention time of your personal data is determined by contractual obligations with the controller.

### **User rights and how to exercise**

Your rights to the processing of your personal data derive from the General Privacy Policy and can be exercised by emailing us at support@autocost.gr or the contact menu. These are the right to information, access (knowledge of the personal data we process, purpose and recipient), right to correction (omissions or inaccuracies), right to deletion (right to oblivion, as long as their processing is no longer necessary), restriction processing, portability (downloading data in common readable form) as well as the right to object, provided that

the public interest is not affected and after approval of the controller. Mr. Stylianos Tertiroglou is responsible for communicating and receiving relevant requests at tertiroglou@otenet.gr.

### **Other terms**

Anything not expressly provided for in these Terms of Use shall be supplemented by the provisions of the General Data Protection Regulation (EU 679/2016)

### **DECLARATION OF LIMITATION OF LIABILITY**

Autocost operates as a user communication system under the above terms and reserves the right to enter, classify and transmit information and data online from users and its responsibility is as set forth above. In addition, the type, content, validity and accuracy of the data stored in the site database are exclusively imported by the users of the site, with its users responsibility for its collection, origin, legality and feasibility and in no way controlled by Autocost. Autocost is not responsible for the accuracy of the personal assessments of the users of the Website, for the completeness of the documents produced by them, nor for any illegal processing, handling and disclosure of third-party personal data. Autocost shall ensure that appropriate organizational and technological measures are taken to safeguard the data and files entered and maintained on the Website, by accidental or unlawful interference, loss, transmission but are not responsible or liable for deletion, damage or failure of storage, download files, data or other content maintained or transmitted through the website or service of its web site due to the negligence of the user. Autocost makes every effort to ensure that the information and all content of the Website is governed by the proximity, adequacy and availability, but does not guarantee and is not responsible for the existence of such information. In no event, including negligence, is the Website liable for any damage that may be caused to the user of the site on the occasion of such use. Autocost guarantees that it takes objectively appropriate organizational security measures without liability for any loss of data or other damage to the user or third party, whether due to use/copying /downloading, or virus tampering or infection or other unauthorized third party interference to files and information available through the site. The user is solely responsible for protecting his system against

viruses. It is emphasized that the Internet is not generally considered a completely secure environment.